

Basics of Total Quality Excellence

This Program provides Knowledge of basic Quality essentials for Excellence

WHO SHOULD ATTEND?

| Supervisors | Managers | Practitioners | Students | SME Staff | Those interested in gaining knowledge for Quality Management Excellence |

Topics

1. Quality Basics
2. Quality Benefits
3. Quality Excellence
4. ISO Quality Principles
5. Organization of Quality
6. Supplier Relationship
7. Customer Relationship
8. Quality Monitoring
9. Quality Improvement Approaches
10. SASQ Registration Requirements

VIRTUAL WORKSHOP (ZOOM)

Date: 23 - 24 August 2022

Time: 09.00 am to 4.00 pm (with breaks)

SASQ Members R2500.00

(Discount can be negotiated for Company groups of attendees)

Non SASQ Members R3500.00

Attendance Certificate will be issued

Non SASQ members will receive 12 months free registration as affiliate members in the Total Quality Excellence Forum

Workshop Convenor



Emeritus Professor Roy Ramphal

MD. Leading Performance & Excellence

President and Fellow - Southern African Society for Quality
 Director-African Association of MBA Graduates
 Senior Members – American Society for A Quality
 Educator and Practitioner in Total Quality Excellence
 Quality Management Experience in Sugar, Tyre, Research and Education Industries

Registration Link

<https://forms.gle/jLrykfy78JaxQurn9>

Closing Date for payment: Sunday 21 August 2022

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Mr Ally
 (Guest Presenter)
 Director and Member - SASQ
 Director LPE
 Lecturer: Quality Management


Has 30 years' experience in manufacturing specifically in the door, board, aluminium, kitchen, built in cupboard, partitioning and furniture manufacturing industries. Held positions as Quality Manager, Operations Manager, Manufacturing Planning Manager, Supply Chain Manager, Inbound Logistics Assistant and Outbound Logistics Coordinator.




Leading Performance & Excellence

| Consulting | Training | Auditing | Publishing | Conferencing | Empowering |

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Our vision is to be a recognised institution providing effective support and high-performance solutions to individuals and organisations to improve capabilities, leadership, systems, processes and standards towards excellence.

- We listen with passion and respect
- We react with innovative solutions
- We are trustworthy, ethical, honest, and transparent
- We care about our staff, consultants and clients and their growth with us
- We are serious about excellence

Details of the Southern African Society for Quality



SOUTHERN AFRICAN SOCIETY FOR QUALITY

Reg number: 92/05662/08



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